



“Regina Pacis” Clinic is an example of innovative and efficient healthcare management. The clinical and administrative activities of “Regina Pacis” Clinic are managed by SKEMA S.r.l., a leader in the field of healthcare in South of Italy. Physicians are an integral part of the SKEMA staff and work at “Regina Pacis” Clinic to provide the most appropriate therapies with the support of advanced diagnostic services. “Regina Pacis” Clinic is a center of excellence in the field of Breast pathology, and the site of important research projects on healthcare public-private partnership.

CLINICAL ACTIVITY

Activities “Regina Pacis” Clinic focuses on the treatment of patients with surgical diseases, and, whenever possible, minimally invasive approaches are chosen, to the benefit of the patients. Surgeries that once involved large incisions are now very often converted to less invasive procedures, in which the procedure

is performed through small holes, dramatically reducing the traumatic impact of the operation. As a result, patients recover more quickly, experience less pain, and suffer fewer complications.

More, “Regina Pacis” Clinic offers acute rehabilitation programs and services to patients from all around the world. Patients who are in Italy to receive treatment or who are undergoing can, if medically appropriate, receive rehabilitation at “Regina Pacis” Clinic following discharge. There is a dedicated team of experts who can help patients navigate the process, such as travel and interpreter services. Their expertise helps take the burden off the family when a health crisis arises.

INTERNATIONAL PATIENTS

The international Patient Services Department at “Regina Pacis” Clinic provides the highest level of personalized and culturally sensitive services to patients seeking outstanding medical care and warm hospitality.





Whether seeking an initial diagnosis, a treatment for a diagnosed disease, or a periodic check-up, our patients benefit of a comprehensive approach from a professional team, and each patient receives the highest level of care and comfort.

To provide the highest level of attention, each patient is assigned a personal coordinator who offers assistance 24 hours a day, 7 days a week, from the time when the initial contact is established. The Patient Services Coordinator will address patient and family's requests and needs.

The coordinator's support continues also during the follow-up after the treatment is complete and the patient has returned home. By performing a variety of services, our team strives to handle all logistics, so patients are free to focus on their treatment and healing.

HOSPITAL SERVICES LOGISTICAL SERVICES

- Presence of an IPS coordinator or a translator during visits, doctor consultations, clinical examinations, and medical procedures

- Arrangements for special foods and individual nutritional needs
- Arrangements for follow-up care, including rehabilitation, pharmaceuticals, medical devices, and special therapy
- Assistance with scheduling doctor appointments, collecting medical reports and arranging follow-up appointments
- Coordination between doctors in home country and "Regina Pacis" Clinic staff
- Translation into English of medical documents for use upon return home
- Arrangements for air and ground travel
- Arrangements for accommodations, depending on each patient's needs
- Airport pick-up service upon arrival and departure from Palermo or Catania or Comiso (RG)
- Arrangements for an interpreter to greet patients at the airport and accompany them to their pre-arranged housing location
- Transportation to and from "Regina Pacis" Clinic, and throughout the city
- Assistance in planning tours, day trips, and shopping excursions as requested
- Arrangements for cultural and religious dietary needs
- Assistance with religious needs
- Liaison with ethnic communities in the San Cataldo (CL) area



ADMINISTRATIVE AND FINANCIAL SERVICES

- Assistance with hospital admission procedures
- Cost estimates and billing inquiries
- IT support and assistance with international communication
- Periodical medical updates to international institutions
- Assistance with visa requests and extensions, and permits of stay

FEELING AT HOME

Designed for patients who seek hospital care in a hotel-like environment, our dedicated suites offer attentive, quality care in a private and comfortable atmosphere. Each one of our dedicated rooms boasts a main area with a foldout couch for one guest, a bathroom, a strongbox and complete in-room entertainment including satellite TV (allowing for a wide range of foreign channels), computer, Internet access, telephone, fax, printer, play station, DVD player. One family member is always permanently allowed

inside our International Patient Suites, with meals included also for the accompanying person.

GETTING STARTED

In order to be evaluated and treated at “Regina Pacis” Clinic, the first step is to send us a short medical summary of your health condition and your medical need, by email or fax, specifying your contact information. Our International Patient Services Coordinator will get in touch with you and your doctors to offer help in addressing a number of pretreatment concerns and inquiries.

For more information, please contact:

“Regina Pacis” Clinic

International Patient Services

Principe Lanza di Scalea 3/5, 93017
San Cataldo (CL), Italy

tel: +39 0934 515230

fax: +39 0934 588748

mail: urp@casadicurareginapacis.com

Official site: www.casadicurareginapacis.com

